



County of Los Angeles
Department of Public Social Services



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Statistical Report
March 2012

Bureau of Contract and Technical Services



County of Los Angeles

Department of Public Social Services

Statistical Report

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Statistical Report

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All Aids Cases, Persons and Expenditures March 2012

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	CalFresh	In-Home Supportive Services	Unduplicated Caseload All Aids**
Cases	177,193	105,183	409	4,679	725,131	498,323	179,577	1,386,385
Persons	433,157	105,869	467	5,237	1,698,376	1,067,474	179,577	2,426,841
Expenditures (millions)	\$86.64	\$22.48	\$0.15	\$4.12		\$165.38	\$154.83	\$433.59
Cost Per Case	\$488.95	\$213.73	\$368.65	\$880.55		\$331.87	\$862.17	\$312.75

Comparison with Prior Month

Cases:	This Month	177,193	105,183	409	4,679	725,131	498,323	179,577	1,386,385
	Last Month	177,730	103,866	436	4,670	723,688	491,033	180,876	1,382,230
	Change	-0.3%	1.3%	-6.2%	0.2%	0.2%	1.5%	-0.7%	0.3%
Persons:	This Month	433,157	105,869	467	5,237	1,698,376	1,067,474	179,577	2,426,841
	Last Month	434,536	104,536	496	5,228	1,696,763	1,056,530	180,876	2,422,909
	Change	-0.3%	1.3%	-5.8%	0.2%	0.1%	1.0%	-0.7%	0.2%
Expenditures: (millions)	This Month	\$86.64	\$22.48	\$0.15	\$4.12		\$165.38	\$154.83	\$433.59
	Last Month	\$87.14	\$22.24	\$0.16	\$4.01		\$163.41	\$136.70	\$413.67
	Change	-0.6%	1.1%	-6.2%	2.6%		1.2%	13.3%	4.8%

* DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

** These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families receive both Medi-Cal and CalFresh under separate case numbers.



DPSS Caseload Characteristics Los Angeles County Totals March 2012

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
Total Aided								
Cases		177,193	105,183	409	4,679	725,131	498,323	179,577
Persons		433,157	105,869	467	5,237	1,698,376	1,067,474	179,577
Age of Aided Persons								
	Under 1	18,226				50,839	27,927	10
	1-2	47,920	1		1	101,460	81,536	88
	3-5	70,679	1		2	146,736	127,418	526
	6-12	122,759	2		12	284,589	231,815	3,499
	13-15	45,093			6	111,518	83,136	1,769
	16-17	29,602	2		5	74,953	53,276	1,218
	18	6,543	2,213	7		43,436	21,956	688
	19	4,045	3,435	10	4	39,008	17,138	746
	20	5,012	3,671	12	4	35,518	16,022	757
	21-59	82,600	91,043	404	719	557,147	371,924	43,567
	60-65	598	5,232	28	520	32,784	21,759	17,835
	Over 65	80	269	6	3,964	220,388	13,567	108,874
	Total	433,157	105,869	467	5,237	1,698,376	1,067,474	179,577
Average Age of Aided Adults								
	Average Age	31	39	36	71	51	37	68
Gender of Aided Persons								
Adult	Male	18,300	70,271	239	1,785	279,229	189,999	61,989
	Female	72,909	35,592	228	3,426	531,090	272,367	110,478
Children	Male	170,797	3		16	447,244	303,710	4,705
	Female	171,150	3		10	440,813	301,397	2,405
Total		433,157	105,869	467	5,237	1,698,376	1,067,474	179,577



DPSS Caseload Characteristics Los Angeles County Totals March 2012

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
Citizenship Status of Aided Persons							
Citizen	413,174	97,590		16	1,183,708	981,430	N/A
Legal Immigrants	19,536	8,250	455	5,210	192,575	85,367	N/A
Other	380	25	12	10	1,424	659	N/A
Undocumented Immigrants	67	4		1	320,669	18	N/A
Total	433,157	105,869	467	5,237	1,698,376	1,067,474	N/A
Primary Language of Aided Cases							
(Blank)							
Armenian	3,140	1,582	132	1,136	19,966	8,265	30,760
Cambodian	570	32		17	2,374	1,118	2,195
Chinese	427	120	37	159	23,364	3,291	14,143
English	108,943	97,189	82	326	335,545	317,567	68,004
Farsi	269	130	63	101	3,903	909	5,768
Korean	151	151	5	174	11,145	1,038	4,630
Other	353	94	23	113	4,735	965	2,887
Russian	259	100	24	178	4,294	711	7,337
Spanish	62,577	5,559	43	2,354	305,417	161,410	36,035
Tagalog	31	40		89	5,278	437	4,283
Vietnamese	473	186		32	9,110	2,612	3,535
Total	177,193	105,183	409	4,679	725,131	498,323	179,577
Ethnic Origin of Aided Persons							
(Blank)							
American Indian / Alaskan Native	420	479			1,364	1,706	389
Asian	11,743	2,458	78	652	144,625	43,191	34,706
Black	87,036	44,294	29	68	121,059	199,046	31,572
Hispanic	286,275	33,202	44	2,642	1,213,729	683,588	50,030
Other	13,337	7,694	18	161	63,767	38,410	
White	34,346	17,742	298	1,714	153,832	101,533	62,880
Total	433,157	105,869	467	5,237	1,698,376	1,067,474	179,577



Cash Aid Programs Cases Aided by District March 2012

District*	CalWORKs				General Relief				Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable	Unknown		
002 Glendale	6,615	1,724	1,612	3,279	5,047	1,649	3,259	139	217	
003 Pasadena, San Fernando	2,593	188	844	1,561	8,922	3,466	4,963	493		
011 East Valley, Santa Clarita	10,327	909	4,461	4,957						
034 Lancaster Main District	11,733	1,106	2,820	7,807	6,231	3,221	2,634	376		
082 West Valley	8,584	729	3,509	4,346						
090 Northridge Regional Medi-Cal District	1			1						
Division I	39,853	4,656	13,246	21,951	20,200	8,336	10,856	1,008	217	
010 Wilshire	1	1			5,329	2,187	2,950	192		4,679
012 Exposition Park	7,909	426	2,577	4,906						
038 Metro North	10,096	749	5,494	3,853					109	
060 Rancho Park	5,180	399	1,430	3,351	7,544	2,998	4,167	379		
014 Civic Center					6,543	1,467	4,932	144		
Division II	23,186	1,575	9,501	12,110	19,416	6,652	12,049	715	109	4,679
005 Belvedere	4,755	363	1,945	2,447						
006 Cudahy	6,223	419	2,600	3,204						
013 Metro Family	9,311	399	4,999	3,913						
015 Metro East Main Office	12,711	835	6,134	5,742	7,750	3,583	3,651	516		
017 Florence	7,908	411	3,892	3,605						
040 Norwalk	6,741	686	1,793	4,262						
070 Metro Special					13,475	4,986	7,965	524		
Division III	47,649	3,113	21,363	23,173	21,225	8,569	11,616	1,040		
008 Southwest Special	2			2	13,015	5,344	6,993	678		
026 Compton	10,305	653	3,690	5,962						
027 South Central	7,285	353	2,507	4,425	3,449	1,536	1,738	175		
031 South Family	10,496	682	3,668	6,146	1	1			10	
062 Paramount	5,081	386	1,590	3,105						
083 Southwest Family	13,256	777	3,968	8,511					11	
007 South Special					17,680	8,055	8,568	1,057		
Division IV	46,425	2,851	15,423	28,151	34,145	14,936	17,299	1,910	21	
004 El Monte	6,238	464	2,436	3,338						
020 San Gabriel Valley	4,880	540	1,846	2,494	6,654	3,274	2,940	440	62	
036 Pomona	8,962	728	2,868	5,366	3,543	1,616	1,742	185		
Division V GAIN Regions	20,080	1,732	7,150	11,198	10,197	4,890	4,682	625	62	
Total	177,193	13,927	66,683	96,583	105,183	43,383	56,502	5,298	409	4,679

* Numbers for Main Districts include both Main and Branch offices.

** This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

*** All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

**** This category includes all other families not included in the first two.



Supplemental Programs Cases Aided by District March 2012

District*	Medical Assistance Only**	CalFresh			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PACF	NACF	
002 Glendale	34,470	22,117	4,024	18,093	68,466
003 Pasadena, San Fernando	11,503	18,302	1,429	16,873	41,320
011 East Valley, Santa Clarita	28,423	24,116	6,089	18,027	62,866
034 Lancaster Main District	18,539	27,102	5,629	21,473	63,605
082 West Valley	52,679	23,566	5,074	18,492	84,829
090 Northridge Regional Medi-Cal District	46,094	2		2	46,097
Division I	191,708	115,205	22,245	92,960	367,183
010 Wilshire	21,963	16,750	12	16,738	48,722
012 Exposition Park	1,680	8,679	3,959	4,720	18,268
014 Civic Center	12,934	7,460		7,460	26,937
016 Medi Cal Outreach	5,773				5,773
038 Metro North	10,947	12,680	6,098	6,582	33,832
060 Rancho Park	19,572	21,065	2,914	18,151	53,361
080 Medi-Cal Long Term District	28,494				28,494
089 Medi-Cal Mail-In Application Center	1,418				1,418
092 Hawthorne Medi-Cal District	65,608				65,608
Division II	168,389	66,634	12,983	53,651	282,413
005 Belvedere	38,838	19,753	2,596	17,157	63,346
006 Cudahy	15,971	13,043	3,455	9,588	35,237
013 Metro Family	20,582	12,466	4,439	8,027	42,359
015 Metro East Main Office	6,423	24,137	6,791	17,346	51,021
017 Florence	13,439	13,268	4,056	9,212	34,615
040 Norwalk	24,445	13,655	3,654	10,001	44,841
070 Metro Special	28,206	33,883	5	33,878	75,564
Division III	147,904	130,205	24,996	105,209	346,983
007 South Special		21,308		21,308	38,988
008 Southwest Special	36,632	29,292	4	29,288	78,941
026 Compton	25,290	18,382	5,281	13,101	53,977
027 South Central	8,091	15,546	3,351	12,195	34,371
031 South Family	21,611	20,263	5,490	14,773	52,381
062 Paramount	14,553	10,062	2,577	7,485	29,696
083 Southwest Family	3,116	14,165	6,885	7,280	30,548
Division IV	109,293	129,018	23,588	105,430	318,902
004 El Monte	35,664	14,749	3,345	11,404	56,651
020 San Gabriel Valley	24,904	20,467	2,625	17,842	56,967
036 Pomona	31,550	22,044	5,008	17,036	66,099
Division V GAIN Regions	92,118	57,260	10,978	46,282	179,717
Eligibility Systems Division	712				712
DPSS Total****	710,124	498,322	94,790	403,532	1,675,487
Department of Health Services	904	1		1	905
Department of Children and Family Services	14,103				14,103
Grand Total****	725,131	498,323	94,790	403,533	1,690,495

* Numbers for Main Districts include both Main and Branch offices.

** The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

*** This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

**** DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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Cash Aid Programs Persons Aided by District March 2012

District*	CalWORKs							General Relief				Refugee	CAPI
	Total	Two Parent**		Zero Parent***		All Other****							
		Adult	Children	Adult	Children	Adult	Children	Total	Employable	Unemployable	Unknown		
002 Glendale	17,112	2,811	2,991	25	3,005	2,704	5,576	5,209	1,704	3,365	140	264	
003 Pasadena, San Fernando	6,119	276	397	3	1,627	1,112	2,704	8,997	3,504	4,997	496		
011 East Valley, Santa Clarita	25,537	1,473	1,870	54	9,116	3,829	9,195						
034 Lancaster Main District	31,262	1,693	2,572	54	5,677	5,675	15,591	6,275	3,246	2,651	378		
082 West Valley	20,876	1,186	1,462	66	7,011	3,408	7,743						
090 Northridge Regional Medi-Cal District	1						1						
Division I	100,907	7,439	9,292	202	26,436	16,728	40,810	20,481	8,454	11,013	1,014	264	
010 Wilshire	1		1					5,385	2,209	2,983	193		5,237
012 Exposition Park	18,549	629	937	44	4,978	3,220	8,741						
038 Metro North	22,655	1,163	1,418	54	10,560	2,919	6,541					114	
060 Rancho Park	11,604	624	745	18	2,572	2,288	5,357	7,570	3,010	4,180	380		
014 Civic Center								6,553	1,472	4,938	143		
Division II	52,809	2,416	3,101	116	18,110	8,427	20,639	19,508	6,691	12,101	716	114	5,237
005 Belvedere	11,773	575	782	18	3,982	1,806	4,610						
006 Cudahy	15,343	656	944	22	5,260	2,336	6,125						
013 Metro Family	22,002	622	798	21	10,529	2,756	7,276						
015 Metro East Main Office	30,955	1,259	1,775	59	12,851	4,024	10,987	7,791	3,605	3,668	518		
017 Florence	19,719	644	936	29	8,435	2,347	7,328						
040 Norwalk	17,063	1,101	1,451	21	3,557	3,100	7,833						
070 Metro Special								13,522	5,002	7,992	528		
Division III	116,855	4,857	6,686	170	44,614	16,369	44,159	21,313	8,607	11,660	1,046		
008 Southwest Special	4					1	3	13,064	5,361	7,023	680		
026 Compton	25,603	1,013	1,430	57	7,738	4,153	11,212						
027 South Central	18,129	523	807	34	5,416	2,710	8,639	3,460	1,541	1,744	175		
031 South Family	25,300	1,046	1,439	37	7,567	4,337	10,874	1	1			10	
062 Paramount	12,460	600	843	11	3,184	2,097	5,725						
083 Southwest Family	31,116	1,160	1,631	42	7,838	5,778	14,667					11	
007 South Special								17,770	8,100	8,609	1,061		
Division IV	112,612	4,342	6,150	181	31,743	19,076	51,120	34,295	15,003	17,376	1,916	21	
004 El Monte	15,512	695	1,031	22	4,971	2,466	6,327						
020 San Gabriel Valley	12,000	779	1,114	17	3,744	1,852	4,494	6,711	3,295	2,975	441	68	
036 Pomona	22,462	1,096	1,655	21	5,688	3,939	10,063	3,561	1,625	1,750	186		
Division V GAIN Regions	49,974	2,570	3,800	60	14,403	8,257	20,884	10,272	4,920	4,725	627	68	
Total	433,157	21,624	29,029	729	135,306	68,857	177,612	105,869	43,675	56,875	5,319	467	5,237

* Numbers for Main Districts include both Main and Branch offices.

** This category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

*** All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

**** This category includes all other families not included in the first two.

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Supplemental Programs Persons Aided by District March 2012

District*	Medical Assistance Only**	CalFresh			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PACF	NACF	
002 Glendale	68,947	46,397	10,535	35,862	137,929
003 Pasadena, San Fernando	24,743	26,867	3,253	23,614	66,726
011 East Valley, Santa Clarita	74,775	59,001	14,343	44,658	159,313
034 Lancaster Main District	56,538	65,132	13,950	51,182	159,207
082 West Valley	118,444	55,852	11,915	43,937	195,172
090 Northridge Regional Medi-Cal District	90,579	5		5	90,585
Division I	434,026	253,254	53,996	199,258	808,932
010 Wilshire	40,354	25,838	25	25,813	76,815
012 Exposition Park	12,024	22,992	8,554	14,438	53,565
014 Civic Center	13,349	7,493		7,493	27,395
016 Medi Cal Outreach	7,505				7,505
038 Metro North	35,815	31,376	12,669	18,707	89,960
060 Rancho Park	36,265	34,077	6,464	27,613	89,516
080 Medi-Cal Long Term District	28,661				28,661
089 Medi-Cal Mail-In Application Center	2,430				2,430
092 Hawthorne Medi-Cal District	142,680				142,680
Division II	319,083	121,776	27,712	94,064	518,527
005 Belvedere	99,546	50,204	6,192	44,012	161,523
006 Cudahy	46,258	35,213	8,114	27,099	96,814
013 Metro Family	65,399	32,291	9,451	22,840	119,692
015 Metro East Main Office	32,673	50,269	15,280	34,989	121,688
017 Florence	46,553	35,874	9,048	26,826	102,146
040 Norwalk	57,747	36,885	9,182	27,703	111,695
070 Metro Special	61,636	54,853	9	54,844	130,011
Division III	409,812	295,589	57,276	238,313	843,569
007 South Special		21,538		21,538	39,308
008 Southwest Special	79,747	45,962	9	45,953	138,777
026 Compton	69,668	49,949	12,461	37,488	145,220
027 South Central	28,825	35,051	7,532	27,519	85,465
031 South Family	59,335	49,218	12,354	36,864	133,864
062 Paramount	38,965	27,056	6,131	20,925	78,481
083 Southwest Family	19,674	37,561	15,442	22,119	88,362
Division IV	296,214	266,335	53,929	212,406	709,477
004 El Monte	84,331	39,109	8,016	31,093	138,952
020 San Gabriel Valley	55,309	39,768	6,208	33,560	113,856
036 Pomona	76,126	51,642	12,080	39,562	153,791
Division V GAIN Regions	215,766	130,519	26,304	104,215	406,599
Eligibility Systems Division	953				953
DPSS Total****	1,675,854	1,067,473	219,217	848,256	3,467,634
Department of Health Services	1,135	1		1	1,136
Department of Children and Family Services	21,387				21,387
Grand Total****	1,698,376	1,067,474	219,217	848,257	3,490,157

* Numbers for Main Districts include both Main and Branch offices.

** The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

*** This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

**** DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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In-Home Supportive Services Caseload by Office

March 2012

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	11,890	326
074 IHSS Ops II El Monte	30,910	917
East Region Total	42,800	1,243
047 IHSS Ops III Metro IHSS	22,278	796
075 IHSS Ops III - Rancho Park	13,878	335
Metro West Region Total	36,156	1,131
001 IHSS Ops I Chatsworth	30,014	560
035 IHSS Ops I - Lancaster	6,772	288
073 IHSS Ops I - Burbank	24,003	347
North Region Total	60,789	1,195
077 IHSS Ops IV Hawthorne	39,832	991
South Region Total	39,832	991
Total	179,577	4,560

* Each IHSS consumer represents a separate case or Assistance Unit.



Application Processing Summary

March 2012

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	IHSS	Total All Programs
Received*	11,897	22,789	89	411	33,200	52,254	5,779	126,419
Processed:								
Approvals	6,432	11,710	60	123	19,634	30,845	2,016	70,820
Non-Approvals	5,201	10,834	30	287	14,508	22,352	3,080	56,292
Total Processed (from current and prior months)	11,633	22,544	90	410	34,142	53,197	5,096	127,112
Approval Rate** (Approvals / Total Processed)	55.3%	51.9%	66.7%	30.0%	57.5%	58.0%	39.6%	55.7%

Comparison with Prior Month

Application Received								
This Month	11,897	22,789	89	411	33,200	52,254	5,779	126,419
Last Month	10,253	20,465	96	377	31,307	47,278	4,923	114,699
Percent Change	16.0%	11.4%	-7.3%	9.0%	6.0%	10.5%	17.4%	10.2%
Total Processed								
This Month	11,633	22,544	90	410	34,142	53,197	5,096	127,112
Last Month	11,984	22,445	102	282	32,123	49,774	4,552	121,262
Percent Change	-2.9%	0.4%	-11.8%	45.4%	6.3%	6.9%	12.0%	4.8%
Approval Rate								
This Month	55.3%	51.9%	66.7%	30.0%	57.5%	58.0%	39.6%	55.7%
Last Month	56.0%	52.9%	67.6%	32.6%	56.3%	57.5%	39.0%	55.4%
Percent Change	-1.3%	-1.9%	-1.4%	-8.0%	2.1%	0.9%	1.5%	0.5%

* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

** Total approvals are divided by total disposed.



CalWORKs Application Processing by District

March 2012

Districts*	Applications Received in Month**	Processed During Month						Processing Time	
		Approvals			Total Approvals	Non-Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
		Two Parent	Zero Parent	All Other					
002 Glendale	434	43	29	156	228	222	450	99.56	0.44
003 Pasadena	245	10	29	74	113	140	253	94.47	5.53
011 East Valley Main District	883	45	125	244	414	451	865	99.31	0.69
034 Lancaster Main District	759	47	84	361	492	295	787	97.46	2.54
082 West Valley District	665	46	88	187	321	386	707	98.44	1.56
090 Northridge Regional Medi-Cal District						1	1	0.00	100.00
Division I	2,986	191	355	1,022	1,568	1,495	3,063	98.24	1.76
012 Exposition Park	420	6	47	161	214	161	375	99.20	0.80
038 Metro North	526	27	124	182	333	225	558	99.64	0.36
060 Rancho Park	381	16	33	128	177	174	351	96.87	3.13
089 Medi-Cal Mail-In Application Center						1	1	100.00	0.00
092 Hawthorne Medi-Cal District						1	1	100.00	0.00
Division II	1,327	49	204	471	724	562	1,286	98.76	1.24
005 Belvedere	480	22	84	159	265	263	528	97.35	2.65
006 Cudahy	330	18	73	141	232	117	349	97.42	2.58
013 Metro Family	601	14	139	215	368	233	601	98.34	1.66
015 Metro East	565	35	91	191	317	238	555	98.20	1.80
017 Florence	359	13	76	109	198	131	329	97.26	2.74
040 Norwalk	488	28	35	170	233	237	470	92.98	7.02
070 Metro Special						1	1	100.00	0.00
Division III	2,823	130	498	985	1,613	1,220	2,833	97.00	3.00
008 Southwest Special	1					1	1	100.00	0.00
026 Compton	678	35	111	237	383	237	620	97.74	2.26
027 South Central	381	13	52	138	203	140	343	94.46	5.54
031 South Family	776	33	89	274	396	309	705	96.45	3.55
062 Paramount	392	17	32	155	204	162	366	98.63	1.37
083 Southwest Family	843	34	82	373	489	353	842	96.79	3.21
Division IV	3,071	132	366	1,177	1,675	1,202	2,877	96.87	3.13
004 El Monte	575	20	54	158	232	248	480	96.67	3.33
020 San Gabriel Valley	382	23	47	145	215	169	384	98.18	1.82
036 Pomona	733	36	91	278	405	305	710	97.46	2.54
Medi-Cal Operations Division	1,690	79	192	581	852	722	1,574	97.40	2.60
Total	11,897	581	1,615	4,236	6,432	5,201	11,633	97.54	2.46

* Numbers for Main Districts include both Main and Branch offices.

** Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

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General Relief Application Processing by District

March 2012

District	Applications Received in Month*	Processed During Month*			Processing Time			
		Approvals	Non Approvals	Total Processed	1 - 30 Days (percent)	31 - 45 Days (percent)	46 - 60 Days (percent)	61+ Days (percent)
002 Glendale	903	542	439	981	94.09	4.99	0.41	0.51
003 Pasadena	2,267	1,069	1,246	2,315	96.76	2.33	0.48	0.43
011 East Valley Main District			5	5	80.00	20.00	0.00	0.00
034 Lancaster Main District	1,419	705	768	1,473	97.69	1.70	0.54	0.07
082 West Valley District			1	1	100.00	0.00	0.00	0.00
Division I	4,589	2,316	2,459	4,775	96.48	2.70	0.48	0.34
010 Wilshire	1,230	626	620	1,246	94.62	3.37	0.88	1.12
014 Civic Center	988	587	427	1,014	90.53	7.10	0.89	1.48
060 Rancho Park	1,567	671	753	1,424	88.13	10.18	0.70	0.98
Division II	3,785	1,884	1,800	3,684	90.99	7.03	0.81	1.17
005 Belvedere			1	1	100.00	0.00	0.00	0.00
013 Metro Family			1	1	100.00	0.00	0.00	0.00
015 Metro East	1,753	960	830	1,790	96.37	2.68	0.78	0.17
070 Metro Special	2,354	1,352	998	2,350	87.66	9.36	1.70	1.28
Division III	4,107	2,312	1,830	4,142	91.43	6.47	1.30	0.80
007 South Special	4,013	2,049	1,760	3,809	94.57	4.44	0.58	0.42
008 Southwest Special	2,423	1,257	947	2,204	89.70	7.71	1.27	1.32
027 South Central	879	567	425	992	94.66	3.23	1.01	1.11
031 South Family			2	2	100.00	0.00	0.00	0.00
Division IV	7,315	3,873	3,134	7,007	93.05	5.29	0.86	0.80
020 San Gabriel Valley	1,836	839	924	1,763	96.37	2.44	0.79	0.40
036 Pomona	1,157	486	687	1,173	92.07	6.14	0.77	1.02
Medi-Cal Operations Division	2,993	1,325	1,611	2,936	94.65	3.92	0.78	0.65
Total	22,789	11,710	10,834	22,544	93.35	5.07	0.84	0.74

* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



Refugee Application Processing by District

March 2012

District	Applications Received in Month*	Processed During Month*			Processing Time	
		Approvals	Non Approvals	Total Processed	1 - 45 Days (percent)	46+ Days (percent)
002 Glendale	38	35	6	41	100.00	0.00
082 West Valley District			1	1	100.00	0.00
Division I	38	35	7	42	100.00	0.00
010 Wilshire	1		1	1	100.00	0.00
038 Metro North	17	13	11	24	100.00	0.00
Division II	18	13	12	25	100.00	0.00
040 Norwalk	1					
070 Metro Special	1					
Division III	2					
007 South Special	1		1	1	100.00	0.00
031 South Family	5	1	2	3	100.00	0.00
083 Southwest Family	5	3	2	5	80.00	20.00
Division IV	11	4	5	9	88.89	11.11
020 San Gabriel Valley	20	8	6	14	100.00	0.00
Medi-Cal Operations Division	20	8	6	14	100.00	0.00
Total	89	60	30	90	98.89	1.11

* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



Medical Assistance Only Application Processing March 2012

Processing Time ****

Districts*	Applications Received in Month**	Processed During Month**			Regular		DAPD	
		Approvals	Non Approvals	Total Processed***	1 - 45 Days %	46 + Days %	1- 90 Days %	90 + Days %
002 Glendale	690	458	342	800	87.40	12.60	70.77	29.23
003 Pasadena	423	198	274	472	93.67	6.33	71.43	28.57
011 East Valley Main District	1,131	670	509	1,179	95.38	4.62	71.15	28.85
034 Lancaster Main District	622	336	279	615	95.93	4.07	75.00	25.00
082 West Valley District	1,160	711	685	1,396	85.67	14.33	64.10	35.90
090 Northridge Regional Medi-Cal District	3,358	1,950	1,617	3,567	95.94	4.06	48.00	52.00
Division I	7,384	4,323	3,706	8,029	92.93	7.07	53.76	46.24
010 Wilshire	1,089	599	459	1,058	95.39	4.61	65.71	34.29
012 Exposition Park	10	27	3	30	100.00	0.00	100.00	0.00
014 Civic Center	86	26	67	93	98.75	1.25	54.55	45.45
016 Medi Cal Outreach	5,795	5,321	475	5,796	98.69	1.31	50.83	49.17
038 Metro North	191	45	132	177	23.84	76.16	25.00	75.00
060 Rancho Park	645	298	348	646	95.36	4.64	36.59	63.41
080 Medi-Cal Long Term District	2,326	811	1,505	2,316	79.11	20.89	79.21	20.79
089 Medi-Cal Mail-In Application Center	5,364	1,792	3,249	5,041	81.36	18.64	100.00	0.00
092 Hawthorne Medi-Cal District	278	82	198	280	9.33	90.67	8.33	91.67
Division II	15,784	9,001	6,436	15,437	87.22	12.78	61.86	38.14
005 Belvedere	925	582	422	1,004	91.11	8.89	59.09	40.91
006 Cudahy	624	320	346	666	88.91	11.09	46.15	53.85
013 Metro Family	25	34	9	43	81.40	18.60	0	0
015 Metro East	339	194	149	343	96.94	3.06	61.54	38.46
017 Florence	286	191	144	335	95.68	4.32	63.64	36.36
040 Norwalk	1,095	737	444	1,181	76.50	23.50	39.47	60.53
070 Metro Special	961	555	440	995	96.47	3.53	50.91	49.09
Division III	4,255	2,613	1,954	4,567	88.81	11.19	52.15	47.85
008 Southwest Special	856	520	279	799	88.26	11.74	56.52	43.48
026 Compton	524	290	279	569	91.79	8.21	71.43	28.57
027 South Central	205	144	81	225	96.76	3.24	83.33	16.67
031 South Family	647	443	317	760	91.83	8.17	66.67	33.33
062 Paramount	359	197	159	356	91.93	8.07	62.50	37.50
083 Southwest Family	25	32	5	37	91.89	8.11	0	0
Division IV	2,616	1,626	1,120	2,746	91.19	8.81	66.04	33.96
004 El Monte	630	407	315	722	80.61	19.39	81.82	18.18
020 San Gabriel Valley	568	388	210	598	95.75	4.25	50.00	50.00
036 Pomona	969	464	373	837	85.25	14.75	79.31	20.69
Medi-Cal Operations Division	2,167	1,259	898	2,157	86.59	13.41	70.21	29.79
DPSS Total	32,206	18,822	14,114	32,936	89.07	10.93	57.90	42.10
Department of Health Services	827	682	373	1,055	38.09	61.91	27.06	72.94
Department of Children and Family Services	167	130	21	151	94.70	5.30	0	0
Grand Total	33,200	19,634	14,508	34,142	88.31	11.69	50.35	49.65

* Numbers for Main Districts include both Main and Branch offices.

** Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

*** Of the **34,142** applications processed during the month, **31,813** were regular and **2,329** were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

**** Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns



CalFresh Application Processing by District

March 2012

Districts*	Applications Received in Month**	Approvals			Non Approvals			Total Processed	Percent Processed in 30 Days		
		Public Assistance***	Non-Public Assistance****	Total	Public Assistance***	Non-Public Assistance****	Total		Public Assistance***	Non Public Assistance****	Total
002 Glendale	2,287	223	1,060	1,283	126	933	1,059	2,342	99.71	94.48	95.26
003 Pasadena	3,094	80	1,617	1,697	81	1,446	1,527	3,224	91.93	97.88	97.58
011 East Valley Main District	2,292	352	1,198	1,550	203	554	757	2,307	98.92	97.43	97.79
034 Lancaster Main District	2,862	296	1,295	1,591	120	1,225	1,345	2,936	98.32	98.21	98.23
082 West Valley District	1,904	193	969	1,162	203	649	852	2,014	96.72	97.03	96.97
Division I	12,439	1,144	6,139	7,283	733	4,807	5,540	12,823	97.87	97.14	97.25
010 Wilshire	2,466		1,442	1,442		1,151	1,151	2,593		96.03	96.03
012 Exposition Park	440	237	100	337	111	14	125	462	97.70	90.35	95.89
014 Civic Center	1,081		505	505		579	579	1,084		93.17	93.17
038 Metro North	458	242	118	360	96	13	109	469	99.11	98.47	98.93
060 Rancho Park	2,917	144	1,402	1,546	97	1,275	1,372	2,918	95.85	95.70	95.72
089 Medi-Cal Mail-In Application Center	1				1	2	3	3	100.00	50.00	66.67
092 Hawthorne Medi-Cal District					1		1	1	100.00		100.00
Division II	7,363	623	3,567	4,190	306	3,034	3,340	7,530	97.74	95.36	95.66
005 Belvedere	1,465	198	805	1,003	102	495	597	1,600	81.33	92.08	90.06
006 Cudahy	1,010	122	638	760	29	353	382	1,142	98.68	95.56	95.97
013 Metro Family	497	198	162	360	91	17	108	468	94.46	93.30	94.02
015 Metro East	2,757	255	1,422	1,677	137	1,020	1,157	2,834	95.66	93.73	94.00
017 Florence	730	171	357	528	87	170	257	785	95.74	95.07	95.29
040 Norwalk	1,206	178	553	731	121	407	528	1,259	75.25	79.58	78.55
070 Metro Special	3,740		2,084	2,084	1	1,679	1,680	3,764	100.00	96.73	96.73
Division III	11,405	1,122	6,021	7,143	568	4,141	4,709	11,852	89.59	93.53	92.97
007 South Special	4,076		2,364	2,364		1,720	1,720	4,084		97.28	97.28
008 Southwest Special	3,879		2,157	2,157	1	1,690	1,691	3,848	100.00	89.37	89.37
026 Compton	1,421	269	529	798	134	419	553	1,351	97.02	91.98	93.49
027 South Central	1,472	141	763	904	61	568	629	1,533	86.14	96.84	95.43
031 South Family	1,726	320	738	1,058	156	492	648	1,706	96.43	92.52	93.61
062 Paramount	741	149	330	479	78	176	254	733	100.00	96.44	97.54
083 Southwest Family	933	371	189	560	320	95	415	975	95.51	80.28	91.08
Division IV	14,248	1,250	7,070	8,320	750	5,160	5,910	14,230	95.60	93.43	93.73
004 El Monte	1,357	198	584	782	101	391	492	1,274	79.26	94.77	91.13
020 San Gabriel Valley	2,630	131	1,358	1,489	66	1,153	1,219	2,708	93.91	96.97	96.75
036 Pomona	2,812	291	1,347	1,638	168	974	1,142	2,780	93.46	88.32	89.17
Medi-Cal Operations Division	6,799	620	3,289	3,909	335	2,518	2,853	6,762	89.11	93.15	92.58
Total	52,254	4,759	26,086	30,845	2,692	19,660	22,352	53,197	94.24	94.58	94.54

* Numbers for Main Districts include both Main and Branch offices.

** Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

*** All members of the CalFresh household received CalWORKs assistance during the month.

**** None, or only some, of the members of the CalFresh household received CalWORKs assistance during month.

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In-Home Supportive Services Application Processing by Office

March 2012

Office	Applications Received in Month*	Processed During month*		
		Approvals	Non-Approvals	Total Processed*
019 IHSS Ops II - Pomona	438	169	229	398
074 IHSS Ops II El Monte	799	328	356	684
East Region	1,237	497	585	1,082
047 IHSS Ops III Metro IHSS	758	250	346	596
075 La Cienega IHSS	452	119	272	391
Metro West Region	1,210	369	618	987
001 IHSS Ops I Chatsworth	939	317	350	667
035 IHSS Ops I - Lancaster	327	135	164	299
073 IHSS Ops I - Burbank	367	213	481	694
North Region	1,633	665	995	1,660
077 IHSS Ops IV Hawthorne	1,699	485	882	1,367
South Region	1,699	485	882	1,367
Total	5,779	2,016	3,080	5,096

* Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



Cash Aid Programs Terminations by District March 2012

District*	CalWORKs				General Relief			Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable		
002 Glendale	344	73	68	203	680	404	276	30	
003 Pasadena, San Fernando	187	18	45	124	1,274	761	513		
011 East Valley, Santa Clarita	696	73	201	422					
034 Lancaster Main District	949	136	153	660	1,089	724	365		
082 West Valley	637	71	171	395					
Division I	2,813	371	638	1,804	3,043	1,889	1,154	30	
010 Wilshire					949	518	431		111
012 Exposition Park	660	54	148	458					
014 Civic Center					847	318	529		
038 Metro North	522	53	168	301				20	
060 Rancho Park	424	52	69	303	1,202	674	528		
092 Hawthorne Medi-Cal District	1			1					
Division II	1,607	159	385	1,063	2,998	1,510	1,488	20	111
005 Belvedere	338	53	93	192	1	1			
006 Cudahy	527	63	145	319					
013 Metro Family	608	53	205	350					
015 Metro East Main Office	784	86	251	447	1,320	884	436		
017 Florence	495	52	162	281					
040 Norwalk	513	72	95	346					
070 Metro Special	1			1	2,137	1,140	997		
Division III	3,266	379	951	1,936	3,458	2,025	1,433		
007 South Special					3,042	1,816	1,226		
008 Southwest Special	1			1	2,466	1,397	1,069		
026 Compton	769	83	158	528					
027 South Central	545	48	121	376	693	401	292		
031 South Family	768	93	165	510	1	1		3	
062 Paramount	442	52	80	310					
083 Southwest Family	1,035	91	178	766				2	
Division IV	3,560	367	702	2,491	6,202	3,615	2,587	5	
004 El Monte	430	53	138	239					
020 San Gabriel Valley	368	56	86	226	1,176	773	403	12	
036 Pomona	685	75	136	474	612	398	214		
Division V GAIN Regions	1,483	184	360	939	1,788	1,171	617	12	
Total	12,729	1,460	3,036	8,233	17,489	10,210	7,279	67	111

* Numbers for these offices include both the Main and Branch offices.

** This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

*** All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

**** This category includes all other families not included in the first two.



Supplemental Programs Terminations by District March 2012

District*	Medical Assistance Only	CalFresh			Total All Aids** Cash Aid and Supplemental Programs
		Total	PACF	NACF	
002 Glendale	528	1,658	161	1,497	3,240
003 Pasadena, San Fernando	277	1,719	70	1,649	3,457
011 East Valley, Santa Clarita	679	1,902	342	1,560	3,277
034 Lancaster Main District	526	2,397	288	2,109	4,961
082 West Valley	1,159	1,983	270	1,713	3,779
090 Northridge Regional Medi-Cal District	1,137				1,137
Division I	4,306	9,659	1,131	8,528	19,851
010 Wilshire	450	1,589		1,589	3,099
012 Exposition Park	101	614	196	418	1,375
014 Civic Center	108	654		654	1,609
016 Medi Cal Outreach	2,072				2,072
038 Metro North	169	670	210	460	1,381
060 Rancho Park	298	2,097	168	1,929	4,021
080 Medi-Cal Long Term District	476				476
089 Medi-Cal Mail-In Application Center	21	1		1	22
092 Hawthorne Medi-Cal District	1,196	4		4	1,201
Division II	4,891	5,629	574	5,055	15,256
005 Belvedere	896	1,689	125	1,564	2,924
006 Cudahy	481	1,249	257	992	2,257
013 Metro Family	362	862	203	659	1,832
015 Metro East Main Office	210	2,080	295	1,785	4,394
017 Florence	309	893	183	710	1,697
040 Norwalk	628	1,089	203	886	2,230
070 Metro Special	669	2,990		2,990	5,797
Division III	3,555	10,852	1,266	9,586	21,131
007 South Special		2,486		2,486	5,528
008 Southwest Special	837	2,972		2,972	6,276
026 Compton	664	1,525	303	1,222	2,958
027 South Central	286	1,583	201	1,382	3,107
031 South Family	570	1,688	302	1,386	3,030
062 Paramount	376	930	183	747	1,748
083 Southwest Family	146	1,204	407	797	2,387
Division IV	2,879	12,388	1,396	10,992	25,034
004 El Monte	787	1,038	180	858	2,255
020 San Gabriel Valley	441	1,890	154	1,736	3,887
036 Pomona	775	2,137	302	1,835	4,209
Division V GAIN Regions	2,003	5,065	636	4,429	10,351
DPSS Total**	17,634	43,593	5,003	38,590	96,183
Department of Health Services	34				34
Department of Children and Family Services	28				28
Grand Total**	17,696	43,593	5,003	38,590	96,245

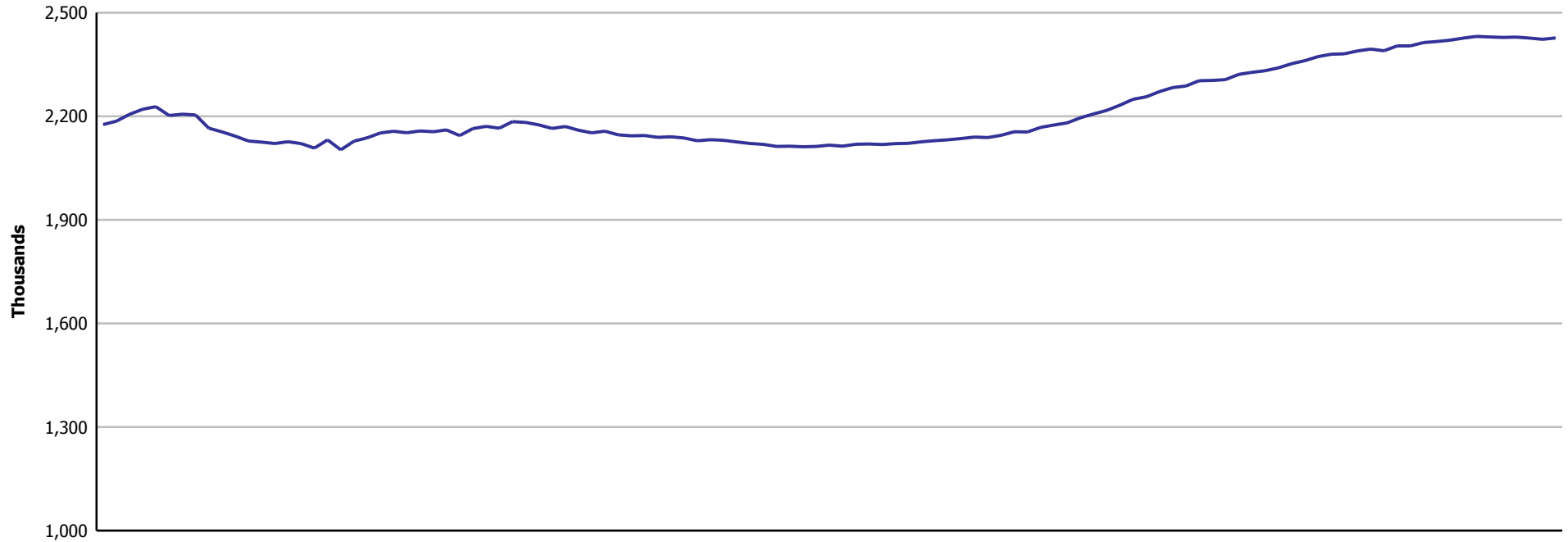
* Numbers for Main Districts include both Main and Branch offices.

** DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



Persons Aided - All Aids Combined

January 2003 to March 2012

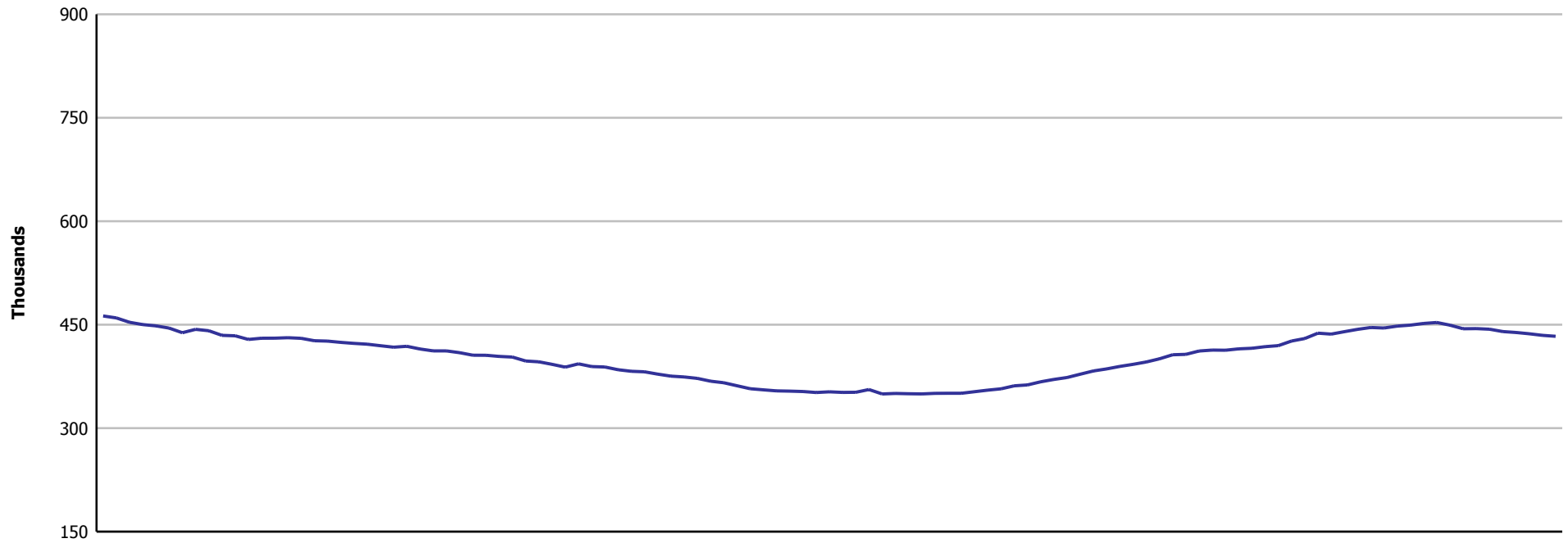


	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
January	2,176,029	2,125,174	2,157,416	2,159,561	2,125,532	2,120,743	2,174,614	2,303,749	2,394,585	2,426,501
February	2,185,622	2,121,033	2,155,158	2,151,993	2,121,183	2,121,664	2,180,687	2,306,162	2,389,716	2,422,909
March	2,205,706	2,126,252	2,160,504	2,156,830	2,118,608	2,126,084	2,195,497	2,321,333	2,403,761	2,426,841
April	2,220,340	2,120,822	2,143,971	2,146,245	2,112,631	2,129,358	2,206,577	2,327,154	2,403,859	
May	2,227,731	2,107,699	2,164,290	2,143,301	2,113,264	2,131,845	2,216,924	2,331,869	2,413,553	
June	2,202,094	2,131,565	2,170,799	2,144,293	2,111,673	2,135,562	2,232,040	2,340,068	2,416,384	
July	2,205,980	2,102,765	2,165,355	2,138,980	2,112,568	2,139,790	2,249,143	2,352,189	2,420,344	
August	2,203,801	2,127,918	2,184,371	2,140,548	2,116,434	2,138,281	2,256,283	2,360,927	2,426,295	
September	2,165,470	2,137,604	2,182,116	2,137,037	2,113,352	2,144,760	2,271,473	2,372,707	2,431,316	
October	2,154,853	2,151,665	2,174,983	2,129,048	2,118,831	2,155,204	2,283,036	2,379,568	2,429,646	
November	2,142,473	2,156,602	2,164,674	2,132,091	2,119,663	2,154,415	2,287,582	2,380,834	2,428,279	
December	2,128,450	2,152,193	2,170,366	2,130,380	2,118,174	2,167,776	2,302,924	2,389,268	2,429,214	



Persons Aided - CalWORKs

January 2003 to March 2012

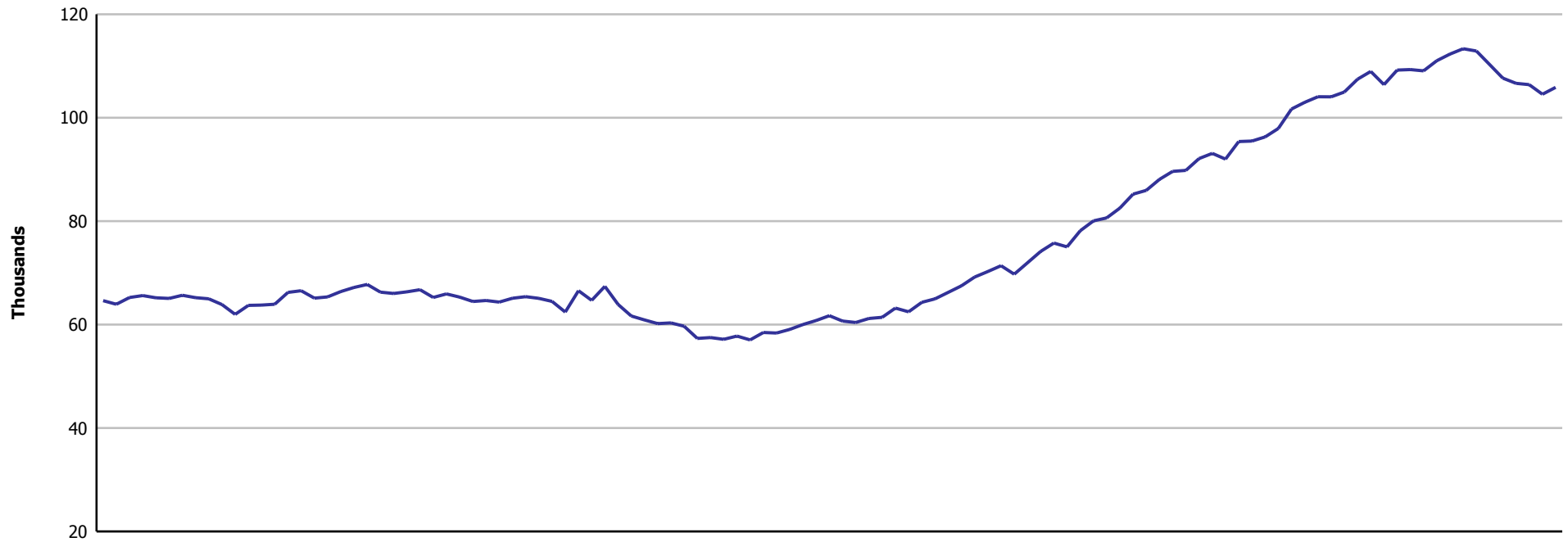


	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
January	462,610	430,391	414,741	393,222	361,495	350,311	370,631	413,178	445,949	436,846
February	459,815	430,449	411,996	389,308	357,170	349,868	373,398	412,969	445,154	434,536
March	453,464	431,113	411,982	388,639	355,533	349,622	378,222	414,952	447,929	433,157
April	450,140	430,219	409,394	384,683	354,031	350,448	382,959	415,809	449,363	
May	448,322	426,729	405,720	382,422	353,662	350,578	385,883	418,101	451,770	
June	445,039	426,184	405,630	381,675	353,094	350,570	389,509	419,613	453,164	
July	438,361	424,338	403,975	378,299	351,664	352,835	392,490	426,282	449,303	
August	443,245	422,880	403,067	375,389	352,669	355,100	395,902	429,910	444,096	
September	441,248	421,714	397,342	374,190	351,816	357,008	400,534	437,714	444,308	
October	434,549	419,500	396,161	372,159	352,014	361,378	406,371	436,323	443,415	
November	433,899	417,371	392,509	368,084	355,989	362,652	406,992	439,859	440,023	
December	428,578	418,660	388,447	365,841	349,574	367,163	411,842	443,245	438,715	



Persons Aided - General Relief

January 2003 to March 2012



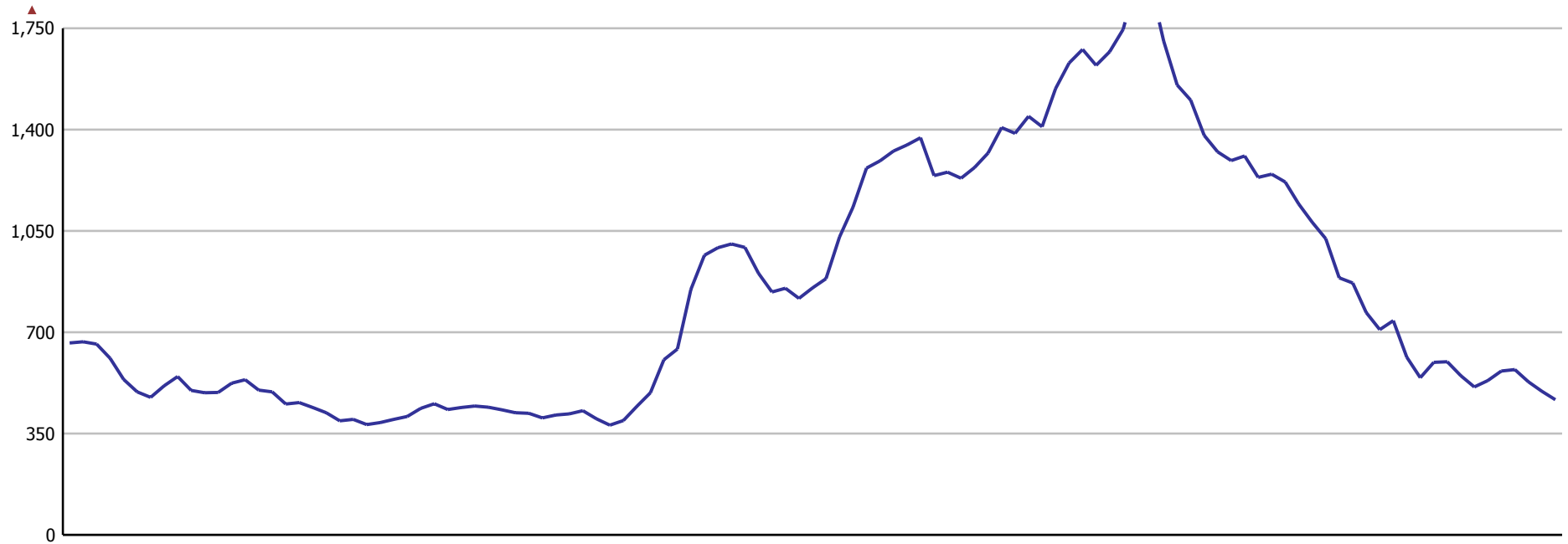
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
January	64,625	63,771	66,742	66,552	57,776	63,189	75,764	93,105	108,951	106,395
February	63,928	63,932	65,248	64,682	57,034	62,466	75,029	91,999	106,390	104,536
March	65,236	66,224	65,932	67,390	58,470	64,302	78,145	95,395	109,212	105,869
April	65,607	66,545	65,309	63,895	58,365	64,974	80,052	95,486	109,311	
May	65,176	65,112	64,467	61,660	59,065	66,227	80,623	96,286	109,062	
June	65,057	65,352	64,652	60,895	60,014	67,488	82,524	97,923	111,018	
July	65,667	66,386	64,349	60,187	60,786	69,193	85,223	101,683	112,308	
August	65,203	67,178	65,091	60,321	61,715	70,260	85,953	102,982	113,344	
September	64,984	67,760	65,397	59,683	60,678	71,387	88,079	104,057	112,898	
October	63,874	66,270	65,069	57,321	60,403	69,738	89,627	104,042	110,285	
November	61,969	66,013	64,484	57,487	61,178	71,942	89,813	104,969	107,656	
December	63,717	66,330	62,421	57,145	61,406	74,143	92,103	107,452	106,647	

NOTE: Includes refugees on GR.



Persons Aided - Refugee

January 2003 to March 2012



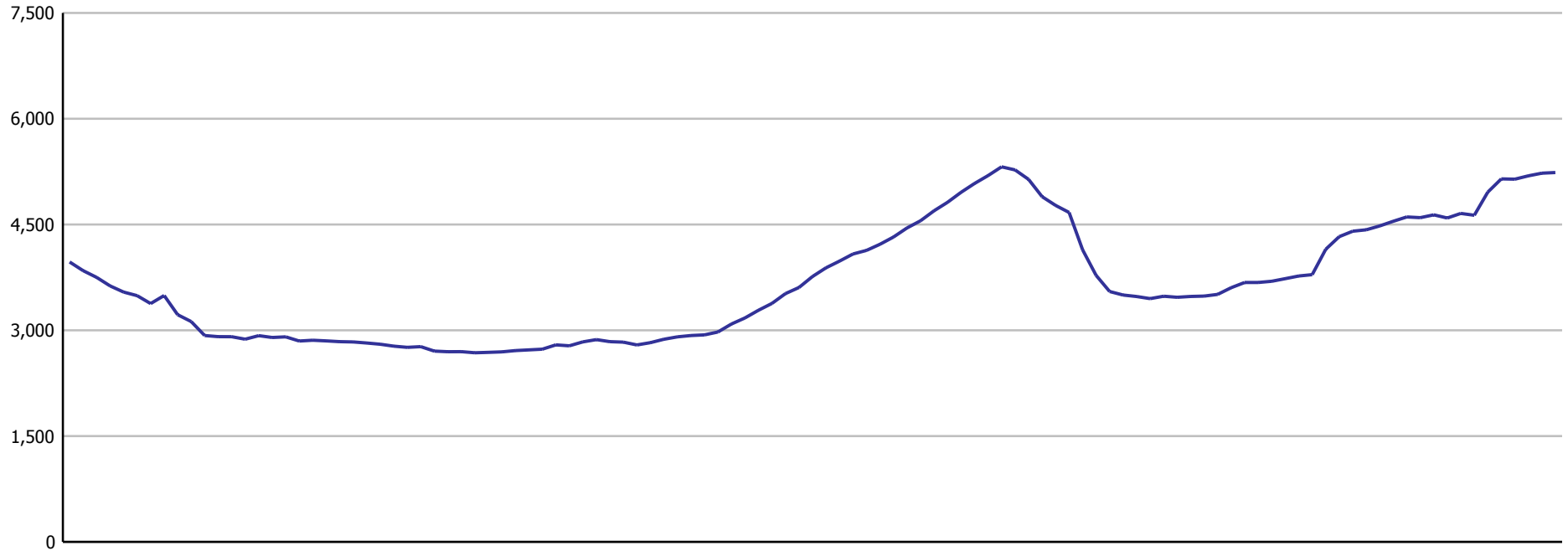
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
January	663	524	399	414	992	1,292	1,410	1,380	768	529
February	667	536	409	418	1,005	1,326	1,542	1,323	709	496
March	659	500	437	429	993	1,347	1,630	1,293	740	467
April	610	494	453	401	904	1,372	1,677	1,309	614	
May	537	452	433	379	839	1,241	1,622	1,235	543	
June	494	457	440	395	852	1,253	1,669	1,246	596	
July	475	440	445	444	817	1,232	1,746	1,219	598	
August	515	422	441	491	853	1,269	1,793	1,143	550	
September	547	394	432	605	885	1,319	1,786	1,080	511	
October	499	399	422	642	1,029	1,407	1,706	1,023	533	
November	491	381	420	848	1,132	1,387	1,554	888	566	
December	492	388	404	966	1,267	1,446	1,502	870	571	

NOTE: 1. Person counts exclude refugees who time-expired from RRP/CalWORKs and RCA programs.



Persons Aided - CAPI*

January 2003 to March 2012

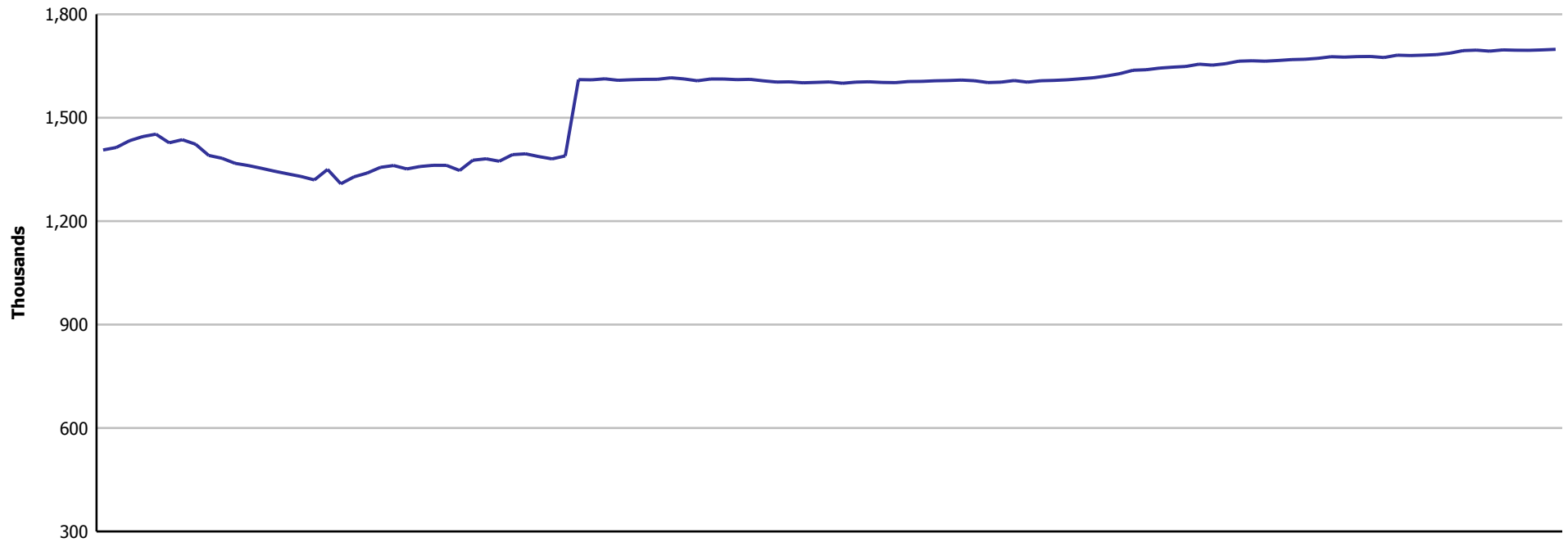


	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
January	3,969	2,909	2,775	2,793	2,976	4,220	4,895	3,485	4,425	5,190
February	3,846	2,874	2,758	2,780	3,089	4,323	4,771	3,509	4,480	5,228
March	3,750	2,924	2,768	2,836	3,175	4,451	4,671	3,604	4,546	5,237
April	3,629	2,898	2,705	2,868	3,284	4,553	4,141	3,678	4,607	
May	3,542	2,907	2,696	2,839	3,381	4,695	3,779	3,678	4,597	
June	3,491	2,848	2,697	2,832	3,520	4,815	3,550	3,695	4,637	
July	3,379	2,859	2,681	2,792	3,607	4,957	3,500	3,732	4,592	
August	3,493	2,850	2,687	2,825	3,763	5,082	3,479	3,770	4,657	
September	3,221	2,839	2,694	2,873	3,886	5,194	3,449	3,789	4,631	
October	3,124	2,835	2,712	2,907	3,981	5,318	3,483	4,149	4,959	
November	2,926	2,820	2,722	2,926	4,082	5,274	3,468	4,328	5,147	
December	2,910	2,802	2,732	2,935	4,133	5,140	3,480	4,405	5,143	



Persons Aided - Medical Assistance Only

January 2003 to March 2012



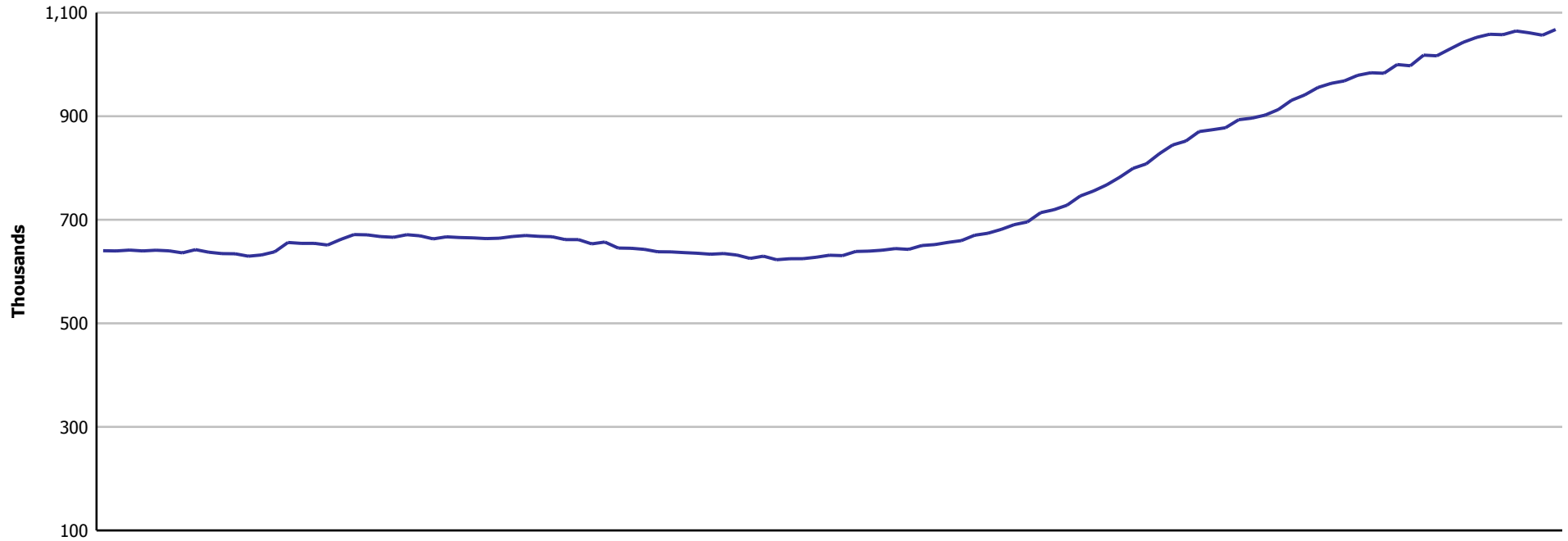
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
January	1,406,522	1,353,228	1,358,470	1,610,580	1,610,495	1,601,826	1,608,284	1,652,545	1,677,657	1,695,530
February	1,413,691	1,344,771	1,362,025	1,609,912	1,611,324	1,604,958	1,609,965	1,656,625	1,674,595	1,696,763
March	1,433,380	1,336,927	1,361,840	1,612,873	1,606,981	1,605,420	1,612,871	1,664,015	1,681,467	1,698,376
April	1,445,267	1,329,514	1,346,964	1,608,581	1,603,501	1,607,132	1,615,916	1,665,214	1,680,359	
May	1,452,265	1,319,549	1,376,740	1,610,182	1,604,117	1,607,865	1,621,134	1,663,980	1,681,497	
June	1,427,276	1,350,166	1,380,861	1,611,201	1,601,343	1,609,248	1,627,826	1,665,971	1,683,049	
July	1,436,246	1,308,380	1,373,812	1,611,515	1,602,534	1,607,295	1,637,703	1,668,643	1,687,322	
August	1,423,220	1,328,548	1,392,970	1,615,820	1,603,846	1,602,051	1,639,215	1,669,561	1,694,711	
September	1,390,581	1,339,599	1,395,267	1,612,472	1,600,003	1,603,149	1,643,871	1,672,275	1,696,079	
October	1,382,429	1,356,053	1,387,259	1,607,194	1,603,238	1,607,896	1,646,630	1,677,012	1,693,154	
November	1,367,723	1,361,372	1,380,600	1,612,304	1,604,229	1,603,186	1,648,758	1,675,728	1,696,764	
December	1,361,270	1,351,417	1,389,196	1,612,219	1,602,354	1,607,228	1,655,341	1,677,283	1,695,805	

NOTE: Effective January 2006, includes MAO-eligible persons associated with CalWORKs cases.



Persons Aided - CalFresh

January 2003 to March 2012

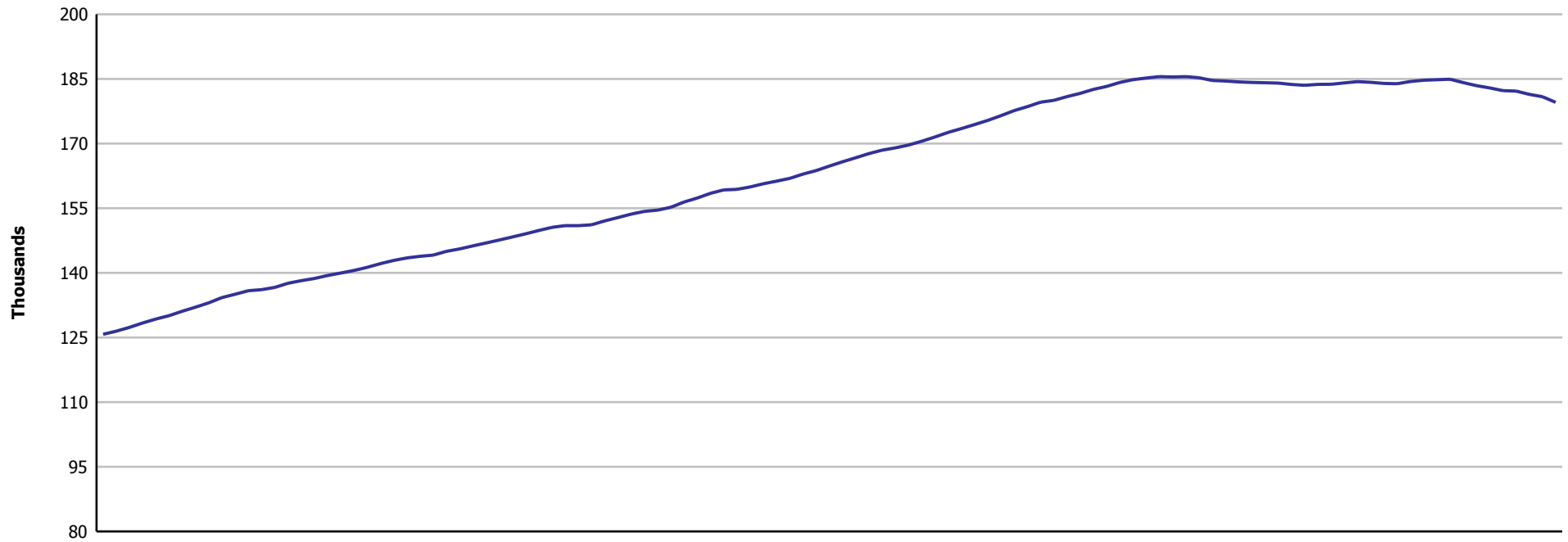


	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
January	640,239	632,052	668,997	661,664	631,850	644,368	719,388	873,906	983,972	1,061,099
February	639,800	638,116	663,088	653,479	625,321	642,827	728,164	877,708	982,952	1,056,530
March	641,417	656,154	667,068	657,003	629,729	650,233	745,955	893,254	999,836	1,067,474
April	639,816	654,400	665,689	645,412	622,860	652,132	755,533	896,310	997,431	
May	641,206	654,425	665,018	644,941	624,750	656,361	767,382	902,170	1,017,987	
June	639,950	651,213	663,654	642,842	624,827	659,778	782,354	912,861	1,016,668	
July	636,053	662,139	664,358	638,219	627,626	670,143	799,325	930,781	1,029,907	
August	642,295	671,442	667,652	637,972	631,525	673,922	807,965	941,140	1,042,754	
September	637,365	670,871	669,642	636,555	630,752	681,301	827,823	955,463	1,052,181	
October	634,616	667,536	667,981	635,344	638,796	690,571	844,497	963,522	1,058,355	
November	634,291	666,183	667,264	633,506	639,412	695,872	852,054	968,213	1,057,476	
December	629,613	671,176	661,703	634,763	641,215	713,748	870,368	978,920	1,064,647	



Persons Aided - IHSS*

January 2003 to March 2012



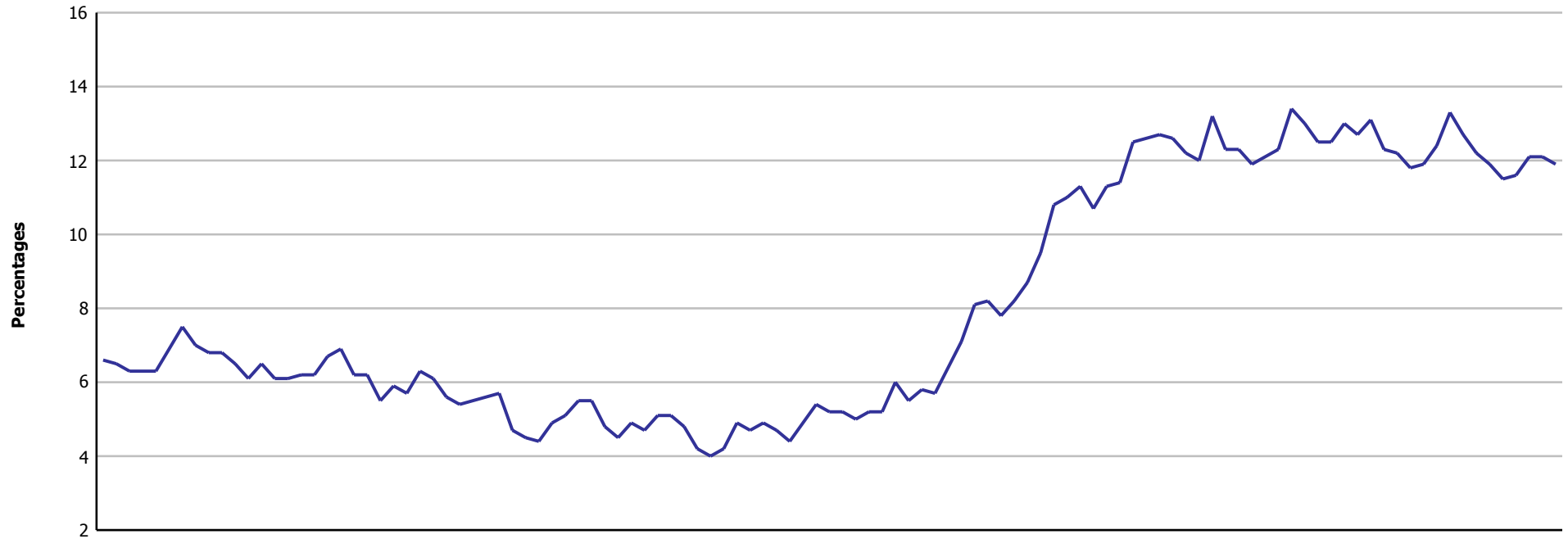
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
January	125,748	136,099	143,843	150,951	159,380	169,007	180,031	184,647	184,215	181,431
February	126,475	136,623	144,121	151,155	159,934	169,661	180,902	184,518	183,956	180,876
March	127,353	137,584	145,001	152,069	160,674	170,549	181,653	184,307	183,891	179,577
April	128,377	138,187	145,555	152,839	161,279	171,536	182,586	184,189	184,407	
May	129,287	138,693	146,258	153,636	161,924	172,598	183,260	184,120	184,698	
June	130,071	139,390	146,935	154,271	162,916	173,477	184,191	184,037	184,815	
July	131,098	139,961	147,626	154,562	163,733	174,418	184,839	183,722	184,933	
August	132,040	140,557	148,334	155,222	164,779	175,382	185,212	183,524	184,153	
September	133,043	141,288	149,061	156,445	165,780	176,485	185,542	183,742	183,444	
October	134,269	142,138	149,837	157,368	166,712	177,662	185,452	183,766	182,917	
November	135,039	142,883	150,563	158,463	167,677	178,576	185,538	184,081	182,289	
December	135,859	143,465	150,963	159,250	168,477	179,608	185,276	184,383	182,181	

*In-Home Supportive Services



Unemployment Rate - Los Angeles County

January 2003 to March 2012



	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
January	6.60	6.50	6.30	5.50	4.90	6.00	10.80	13.20	13.10	12.10
February	6.50	6.10	6.10	5.50	4.70	5.50	11.00	12.30	12.30	12.10
March	6.30	6.10	5.60	4.80	4.90	5.80	11.30	12.30	12.20	11.90
April	6.30	6.20	5.40	4.50	4.70	5.70	10.70	11.90	11.80	
May	6.30	6.20	5.50	4.90	4.40	6.40	11.30	12.10	11.90	
June	6.90	6.70	5.60	4.70	4.90	7.10	11.40	12.30	12.40	
July	7.50	6.90	5.70	5.10	5.40	8.10	12.50	13.40	13.30	
August	7.00	6.20	4.70	5.10	5.20	8.20	12.60	13.00	12.70	
September	6.80	6.20	4.50	4.80	5.20	7.80	12.70	12.50	12.20	
October	6.80	5.50	4.40	4.20	5.00	8.20	12.60	12.50	11.90	
November	6.50	5.90	4.90	4.00	5.20	8.70	12.20	13.00	11.50	
December	6.10	5.70	5.10	4.20	5.20	9.50	12.00	12.70	11.60	

NOTE: Data is not seasonally adjusted.

Glossary

Department of Public Social Services (DPSS) administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

California Work Opportunity and Responsibility to Kids (CalWORKs) provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

Types of Assistance Units include:

- **Two Parent Families** - include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-of-household.
- **Zero Parent Families** - are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- **All Other Families** - are those that have not been identified as either a two parent or a zero parent family.
- **Safety Net Cases** - are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- **TANF Timed-Out** - are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

Cash Assistance Program to Immigrants (CAPI) provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

The Food Stamp Program helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

General Relief (GR) is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

In-Home Supportive Services (IHSS) enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

LEADER is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

Medical Assistance Only (MAO) provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

Refugee Resettlement Program (RRP) is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and linguistically appropriate services.